

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 1st day of February'2021
Complaint ID: 205112020 /2020-21/ Guntur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. R.M.M. Baig
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Independent Member

Between

Sanneganti Siddaiah,
4-81,Puram Bazar,
Veldurty (M) & (V),
Guntur Dt.

Complainant

ORDER

1. The case of the complainant is that he is having service connection No,1431452001810 and he is utilizing the service since 2 years and stated that he is paying CC bills regularly. AEE/DPE-II/Guntur inspected the premises and booked theft of energy case and levied penalty amount of Rs.2,19,275/- and compounding fee of Rs.42,000/-. Hence requested to minimize the theft of energy case assessment amount.

The copy of the letter addressed by AE/DPE -II-Guntur to Station House Officer APTS team, Guntur filed by the complainant shows that the inspecting officer presented a report stating that the water motor is running, even though the outgoing 3ph wire removed from terminal block, and taken supply directly from LT fuse set, thus concluded indulged theft of energy and the loss was estimated at Rs. 2,19,275/-.

Since a case against the service was registered for pilferage of energy, the Forum posted this matter for hearing in respect of maintainability of the case before this forum.

2. Personal hearing was conducted through video conferencing on 07.01.2021. Complainant was present. Executive Engineer also present. Heard.

DESPATCHED
DATE 3/2

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Complainant filed the present complaint questioning the assessment made on account of pilferage of energy.

In this connection, it is relevant to refer Clause 10.2 (b) of Reg. No. 03/2016 which is as follows:

Clause No. 10.2:” The forum may reject the complaint at any stage under the following circumstances:

a).....

b) *In cases which fall under Sections 126,127, 135 to 139 and 152 of the Act.*

c).....

d).....”

Provided that no complaint shall be rejected unless the complainant has been given an opportunity of being heard”.

Since theft of energy case was registered against the complainant, the Forum is entitled to reject the complaint at any stage as per the above referred Clause. No. 10.2 of Reg. No. 03/2016. The complaint is not maintainable.

3. In view of the above reasons, the complaint is hereby rejected.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

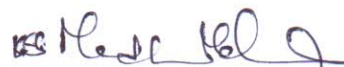
This order is passed on this, the day of 1st February’2021.

Sd/-
Member (Finance)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/
Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha
Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra
Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills,
Lakdikapool, Hyderabad- 500 004.